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Samsung blu ray player bd-j5900 keeps turning on and off

Be sure to click " ✓ Accept as Solution" when you find an answer that works for you. Please note, notification emails are a DO NOT REPLY address, you must log-in on the community page in order to respond. More info here: If you see this page, the nginx web server is successfully installed and working. Further configuration is required. For online documentation and support please refer to nginx.org. Commercial support is available at nginx.com. Thank you for using nginx. It has almost been a month since Samsung Blu-ray DVD players and entertainment systems all over the world suddenly started randomly crashing and rebooting over and over again. Although Samsung's response did come swiftly, it was a solution few probably wanted to hear. They basically needed to send in their device for Samsung to service and fix. No other solution was possible as it needed low-level hardware access that few people will even know how to do. All of these thanks to a single file that is designed to respect users' privacy. Like almost any Internet-connected device these days, Samsung's Blu-ray players are programmed to log users' activities and send this telemetry data back to Samsung in the name of improving Samsung's products and services. It is, of course, legally obligated to ask users' permission first and limit what the devices log. These are defined in an XML-based logging policy file, according to a Register reader, that is downloaded periodically. It is also the root cause of this whole inescapable situation. Long story short, the latest version of that particular file is formatted correctly but Samsung's firmware on its Blu-ray players may not have been coded properly to handle something as simple as a blank list. This causes the player's main software to crash, which in turn makes the device reboot. But since that logging policy file is read every time the system starts up, the system tries to parse it again, fails, and crashes all over again. The problem can't simply be fixed by a firmware update since the system never gets that far into the boot process to download and install new software. The file can't also be replaced by simply plugging in a USB drive either. The only way to remove the file would be to remove it from the player's flash memory, which involves soldering wires and other things consumers normally don't do with their electronics. Samsung has reportedly already replaced the XML logging policy file on its servers a week after the issue popped up. It may save owners who weren't bitten by the bug but it's far too late for those who now have to undergo an inconvenient mail-in repair process at an inconvenient time. Overall Score: 71/100Tested April 2015The Samsung BD-J5500 Blu-ray Player features a curved shape, designed to compliment the brand's curved TVs. It is well supported by smart apps and has DLNA streaming but no 4K scaling or integrated Wi-Fi.Available from: currys.co.ukPrice when tested: £99.00GHI Expert VerdictThe odd shape of the Samsung BD-J5500 might not suit your setup and adds to the price slightly, so while the picture quality and smart features are strong it is not the best value model in Samsung's range.Overall Score: 71/100RATINGS:Ease of use: 4/5Design: 4/5Performance: 4/5Instructions: 3.5/5WE LIKEDCurved to complement a curved TV.Plenty of smart app support including Netflix, BBC iPlayer, Facebook etcWE DIDN'T LIKENo 4K upscaling (and all curved TVs are 4K)No built-in Wi-Fi and no high-resolution audio supportAll product information provided by the manufacturer is correct at time of publication. This content is created and maintained by a third party, and imported onto this page to help users provide their email addresses. You may be able to find more information about this and similar content at piano.io Most Helpful Answer Well, you are in luck: I have finally found out how to fix it. The issue is that the touch screen panel has failed, and thus causes the Blu Ray Player to cycle on and off. (1) Unplug Samsung Blu Ray player; (2) Remove sidewalls and top cover; (3) Remove front fascia; (4) Remove front touch screen board by rotating the top out first, then you will see a thin brownish ribbon attached to the bottom; (5) Disconnect brownish-colored ribbon from the rest of the system by pulling it straight out (the brownish ribbon runs up to the touch panel buttons); (6) Re-assemble, leaving touch screen panel brownish ribbon disconnected from the rest of the system. Unfortunately, you will now rely solely on the remote control as the touch screen panel on the front of the Blu Ray player will no longer work. However, the upside is that your Blu Ray player will no longer cycle on and off. (Image credit: Samsung) A somewhat serious software snag seems to have hit a range of Samsung Blu-ray players in recent days, with owners complaining that their disc-playing devices are stuck in an endless reboot loop.With reports from Reddit, Samsung support forums, ZDNet and elsewhere flooding in, it looks as though the issue affects a variety of different models - and at the time of writing there's no explanation or fix.Users say their Blu-ray players are cycling through various screens with no way to get out of the loop, leaving the devices pretty much useless. That's not ideal when you've paid good prices to watch your high-resolution Blu-ray discs in the comfort of your home.According to what we've read online, restarting the Blu-ray players doesn't solve the problem, and nor does performing a hard reset to make the devices start up fully again from scratch.Borked Blu-ray bluesFrom the user reports posted online, it sounds as though Samsung is aware of the problem, though it hasn't yet made an official statement about it or offered anything in the way of a fix.Hopefully, a new software update might be enough to get all of these Blu-ray players working again. If not, it's possible that those with affected machines will have to send them back to Samsung to be repaired in-house.While no one knows for sure what's causing these issues, the most likely culprit is an expired security certificate that means the players can't properly connect to the web. A botched firmware update might also be to blame.Not everyone experiencing problems is seeing their devices stuck in a loop - some players are staying on, but won't respond to button pushes. If an expired security certificate is to blame, then it wouldn't be the first time.Microsoft Teams outage was caused by a really embarrassing oversight « Previous Next » « Previous Next » Photo Courtesy: PixabayThe home entertainment experience has improved drastically over the years. Bigger televisions and more viewing options have revolutionized the way we screen movies and shows — so much so that some people rarely go to actual cinemas anymore. The Blu-ray format, a favorite of cinephiles, offers superior quality along with numerous bonus features devotees love. Of course, the marketplace never runs short on Blu-ray players, so how can you find the best model for your needs? Start by trusting your peers! Consumers just like you have reviewed their purchases, and these are the Blu-ray players that came out on top. MORE FROM CONSUMERSEARCH.COM By Katrina Matterhorn The Samsung BD-P1500 Blu-Ray player plays both DVDs, Blu-Ray DVDs and CDs. It offers full 1080p HD resolution and supports HDMI (high definition multimedia interface) for strong signal fidelity. Additionally, it provides an Ethernet connection so that you can download firmware updates directly. If you want to change any of the settings you have saved, you can reset the BD-P1500 to its original factory default settings. Press and hold down the "Power" button on the Samsung BD-P1500 Blu-Ray player. Verify that there are no discs inside the Blu-Ray player. Press the "Search/Skip" button for 5-10 seconds until you see it restore itself to its default factory settings. A menu should appear on the screen to confirm that you have reset the BD-P1500 Blu-Ray player.

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